

COVID-19 Stakeholder Engagement Survey



ASEC Research Initiative Unit
ASEC Africa Staff & HESA Partners Meeting
June 5, 2020

Purpose

- To seek an organizational understanding of ASEC stakeholders' experiences and coping mechanisms during the global COVID-19 pandemic
- To provide a proactive response at an organizational level

Significance

During the COVID-19 pandemic:

- Assess status of stakeholders
- Prioritize stakeholder needs
- Inform ASEC operations

Survey Design & Methodology



Methodology

Quantitative Focus (1 Qualitative Question)

Large Participant Pool ($\approx 3,800$)

Response Rate 40% ($N=1,529$)

- ASEC US & Africa Staff
- HESA Partner Representatives
- SLDI Partner Representatives
- National Conference Representatives
- SLDI, HESA, Scholarship, Service Learning, & Visiting Scholar Participants

Delivered via Email & WhatsApp- Survey Monkey



Survey Design

Data Permission Statement

Confidentiality/Informed consent

24 Total Questions

- 8 Demographic
- 15 Assessing COVID-19 Impact
- 1 Short Answer

ASEC Stakeholder COVID-19 Engagement Survey April 2020

Data Permission Statement

Your selection below indicates your permission allowing ASEC to use the data collected through this survey for evaluation and/or research. If, for any reason, you do not want to grant permission, you are free to select "No." If you have any questions please contact the ASEC Research Initiative by sending an email to research@asec-sldi.org. Thank you for your consideration of this request.

- YES, I grant ASEC permission to use my deidentified data collected through this survey for evaluation and/or research purposes.
- NO, I do NOT grant ASEC permission to use my deidentified data in this instance and will not proceed in completing the survey.

ASEC Relationship

In the following questions please select the item that **MOST** describes your position and/or relationship with ASEC:

1. Are you: <input type="checkbox"/> Religious <input type="checkbox"/> Lay
2. Please select the ASEC relationship that best applies to you currently (please, tick ONLY one): <input type="checkbox"/> ASEC Staff <input type="checkbox"/> HESA Liaison <input type="checkbox"/> ASEC Partner Institute Staff (i.e. college/university staff, <u>SLDI</u> facilitator) <input type="checkbox"/> National Conference/Association of Religious Representative or Staff <input type="checkbox"/> ASEC Program Participant (i.e. currently or previously enrolled in <u>SLDI</u> , HESA, etc.)
3. If you selected ASEC Program Participant, please specify which program(s) you have participated in (please, tick ALL that apply): <input type="checkbox"/> Sisters Leadership Development Initiative (<u>SLDI</u>) <input type="checkbox"/> Higher Education for Sisters in Africa (HESA) <input type="checkbox"/> ASEC Two-Year Scholarship Program <input type="checkbox"/> ASEC Service Learning Program <input type="checkbox"/> Institutional Capacity Building <input type="checkbox"/> Other, please specify: _____
4. What is your current age? Please write the number of years only. _____
5. How long have you served in your ministry/ place or work? Please indicate if your answer is in months or years. _____ <input type="checkbox"/> Months <input type="checkbox"/> Years

Participant Demographic Overview

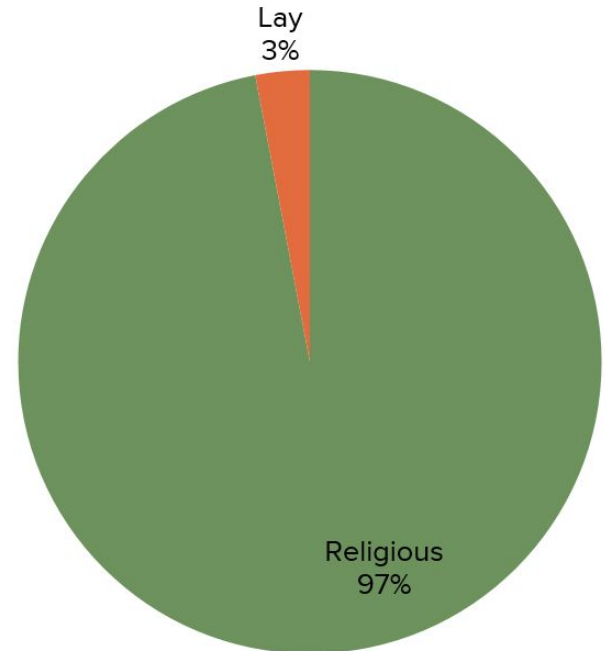


Participants

A total of **1,529** participants submitted responses to the survey

- 34 declined to complete due to data permission concerns

The majority of participants classified themselves as **religious** (n=1,460).



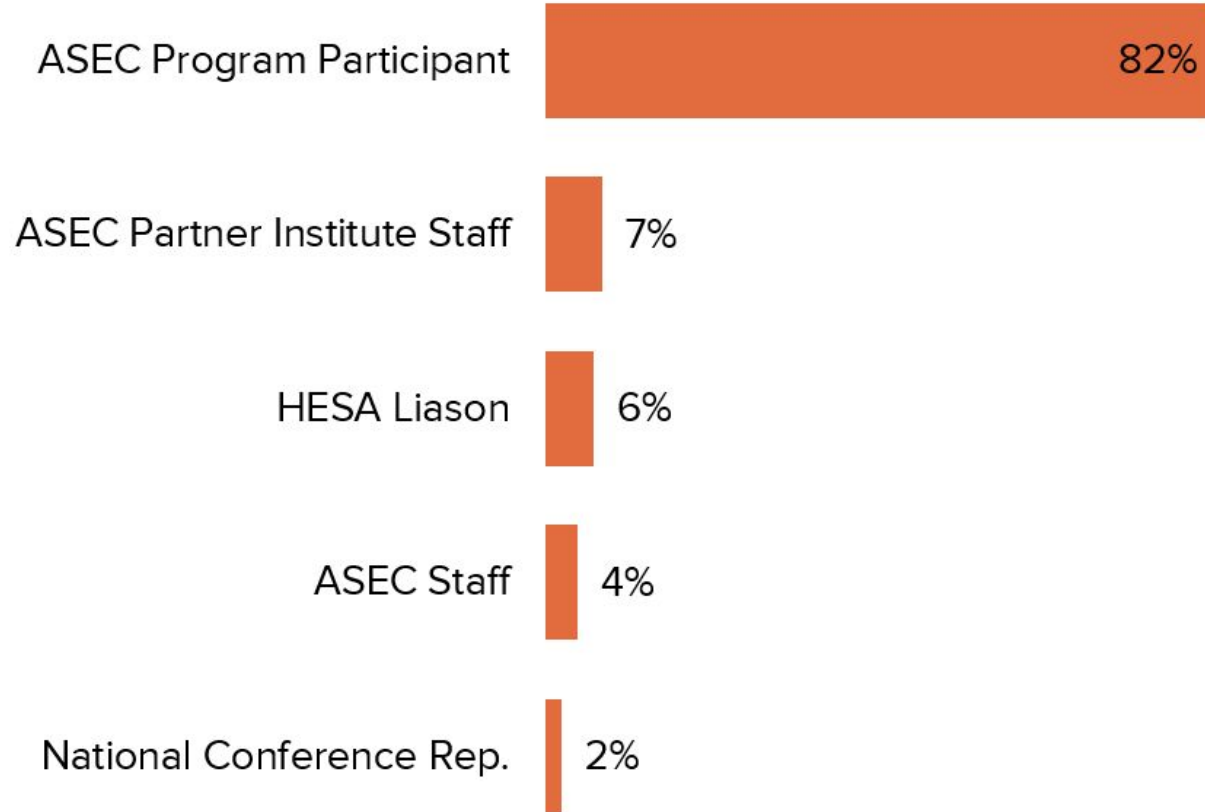
Country of Residence

Country	N	%	Country	N	%
Kenya	320	23%	Cameroon	85	6%
Tanzania	257	18%	Malawi	85	6%
Nigeria	191	13%	Other	32	2%
Uganda	178	13%	Lesotho	21	1%
Ghana	131	9%	United States	17	1%
Zambia	98	7%	South Sudan	2	.14%

(n=1,417)

Current ASEC Relationship

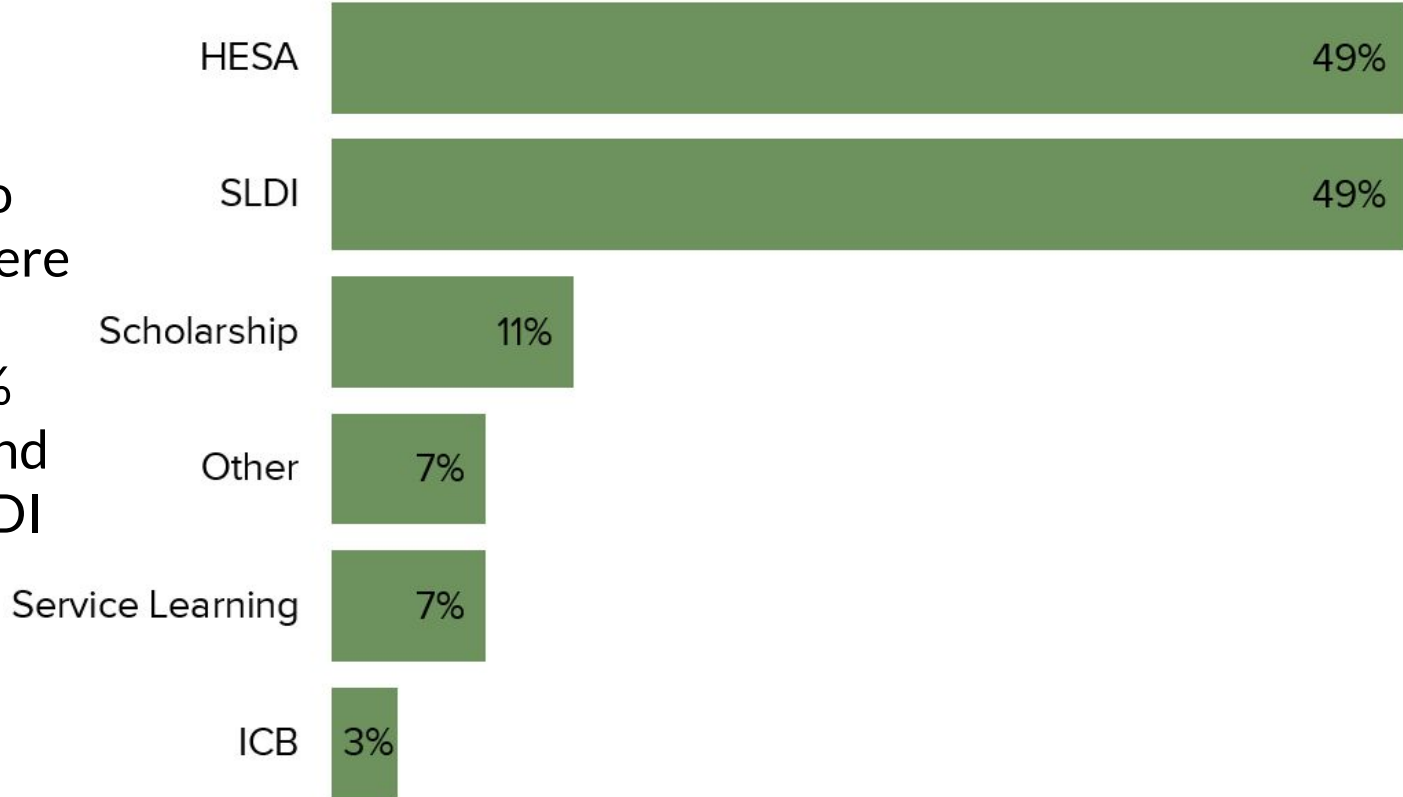
The majority of respondents indicated they were **ASEC Program Participants** ($n=1,418$).



ASEC Program Participants



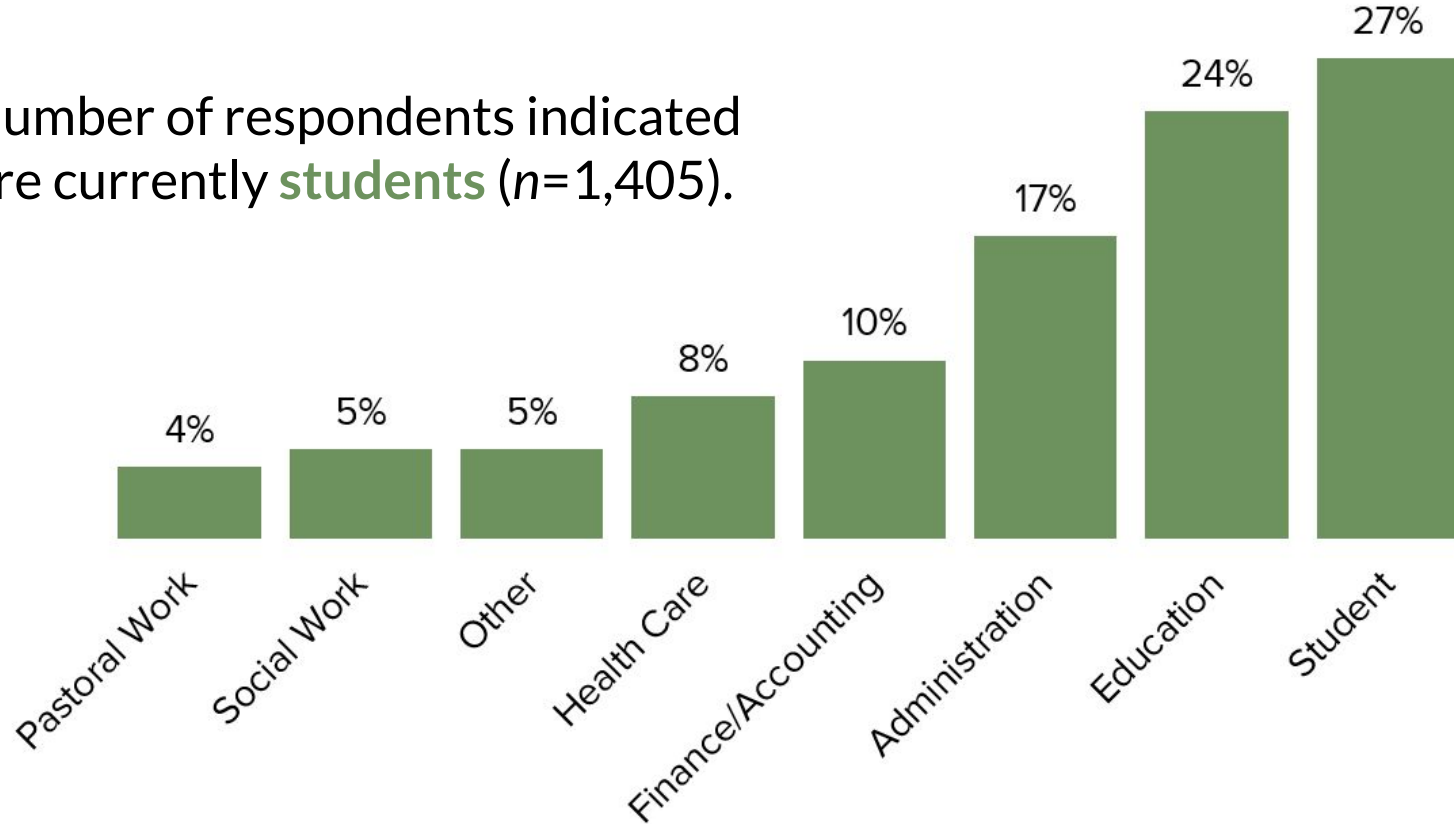
Amongst respondents who indicated they were **ASEC program participants** 49% selected HESA and 49% selected SLDI (n=1,344)



Participant Professions



The largest number of respondents indicated that they were currently **students** (n=1,405).





Findings





Quantitative Results

Mean Age

($M = 40.74$, $SD = 9.60$)

Min. 23; Max. 79

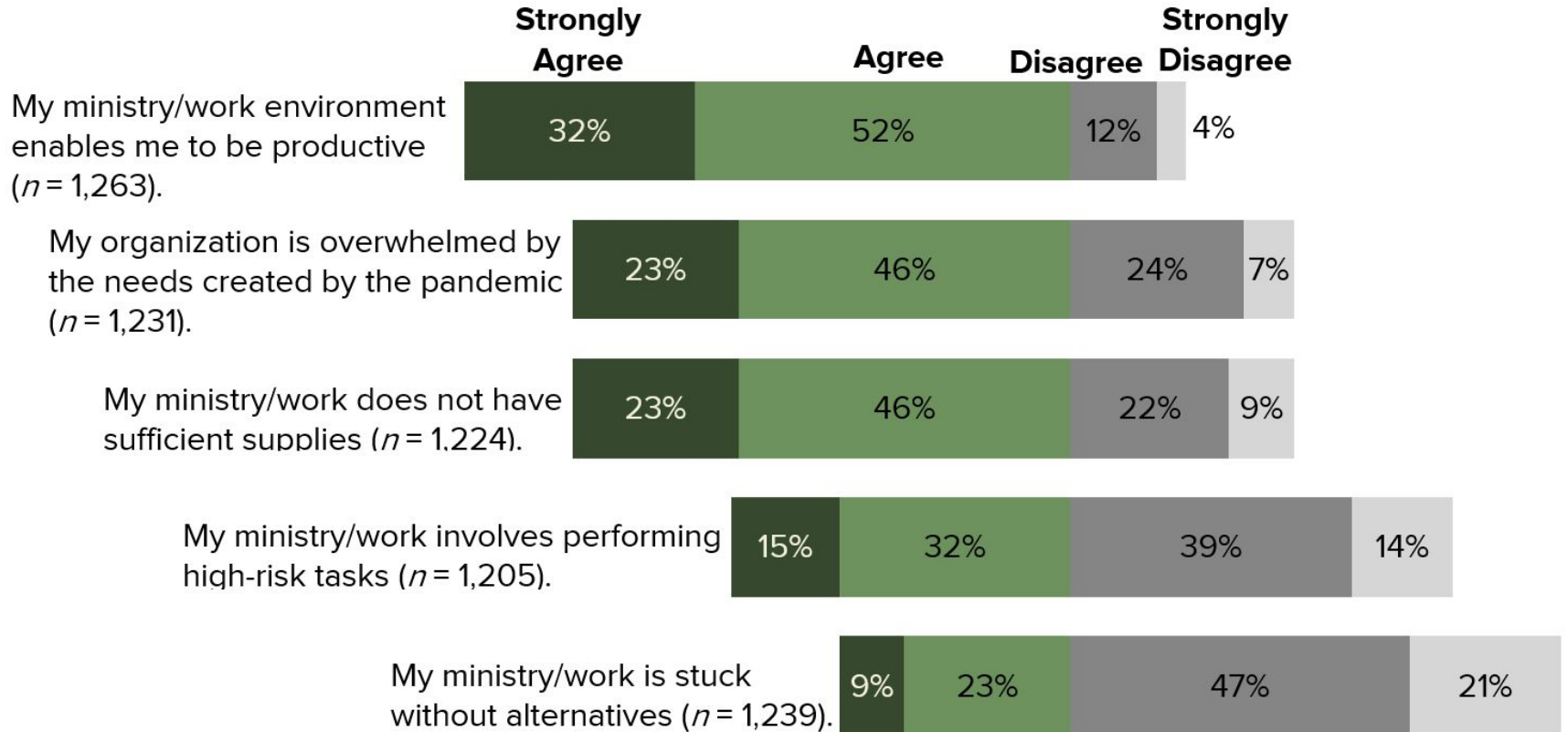
Years of Service

($M = 10.40$, $SD = 8.86$)

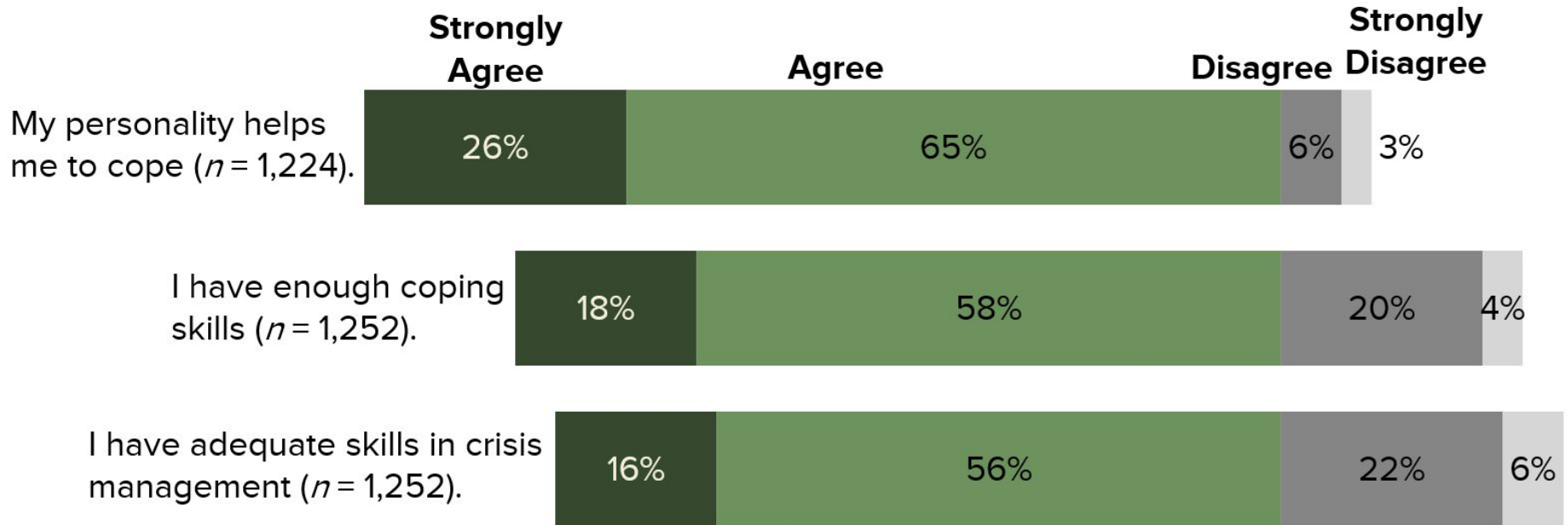
Min 1 Month;

Max. 47 Years

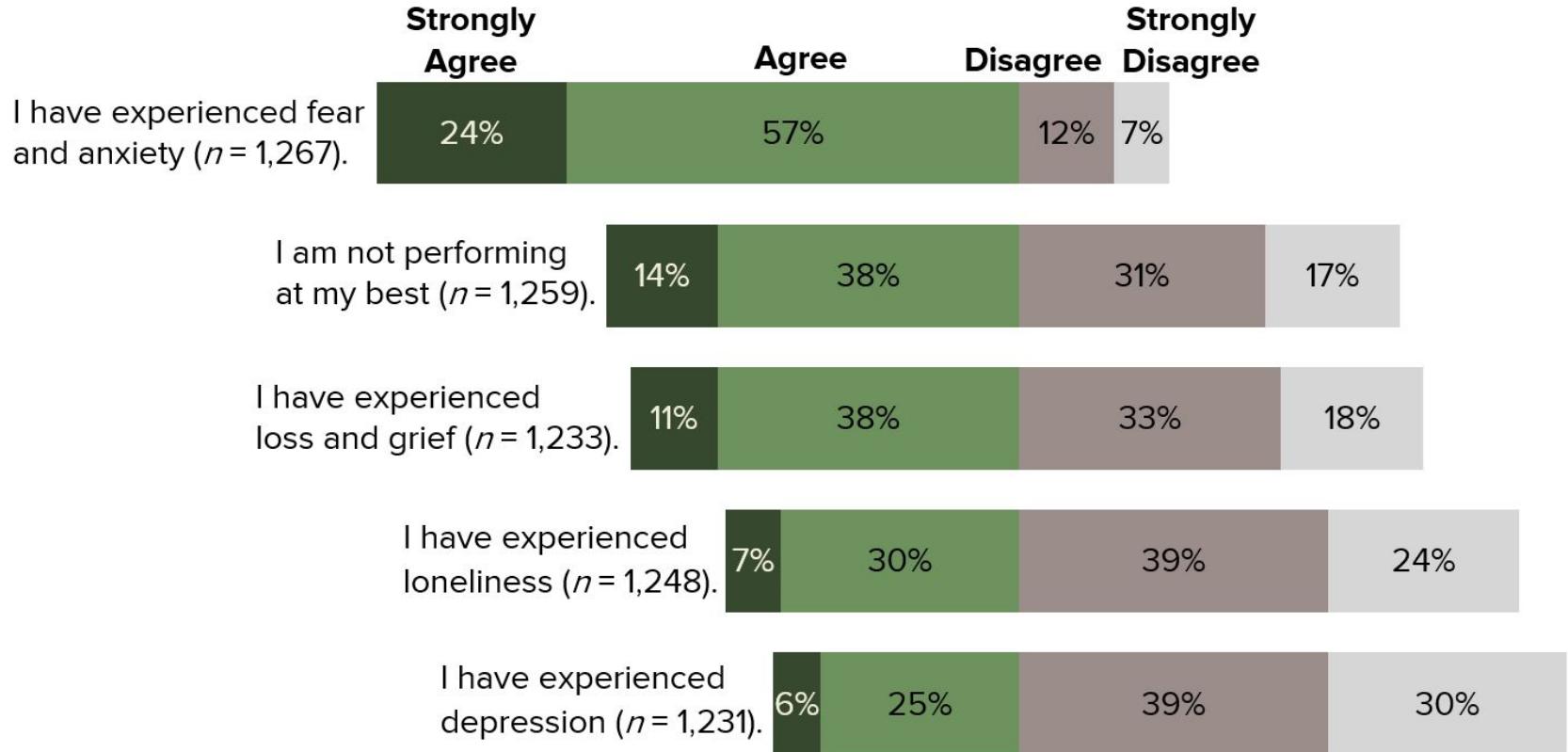
Ministry/Work Related Results



Coping Skills Results

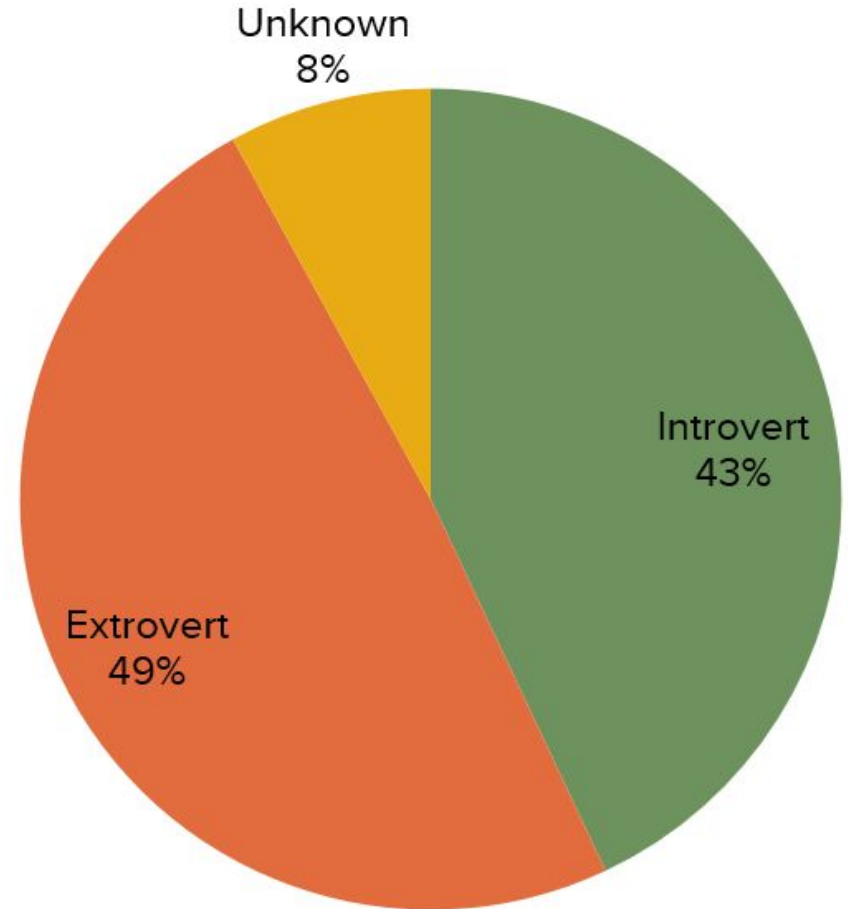


Emotional Experience Results



Personality Type Results

The largest number of survey respondents indicated that they were **extroverts** ($n = 1,217$).

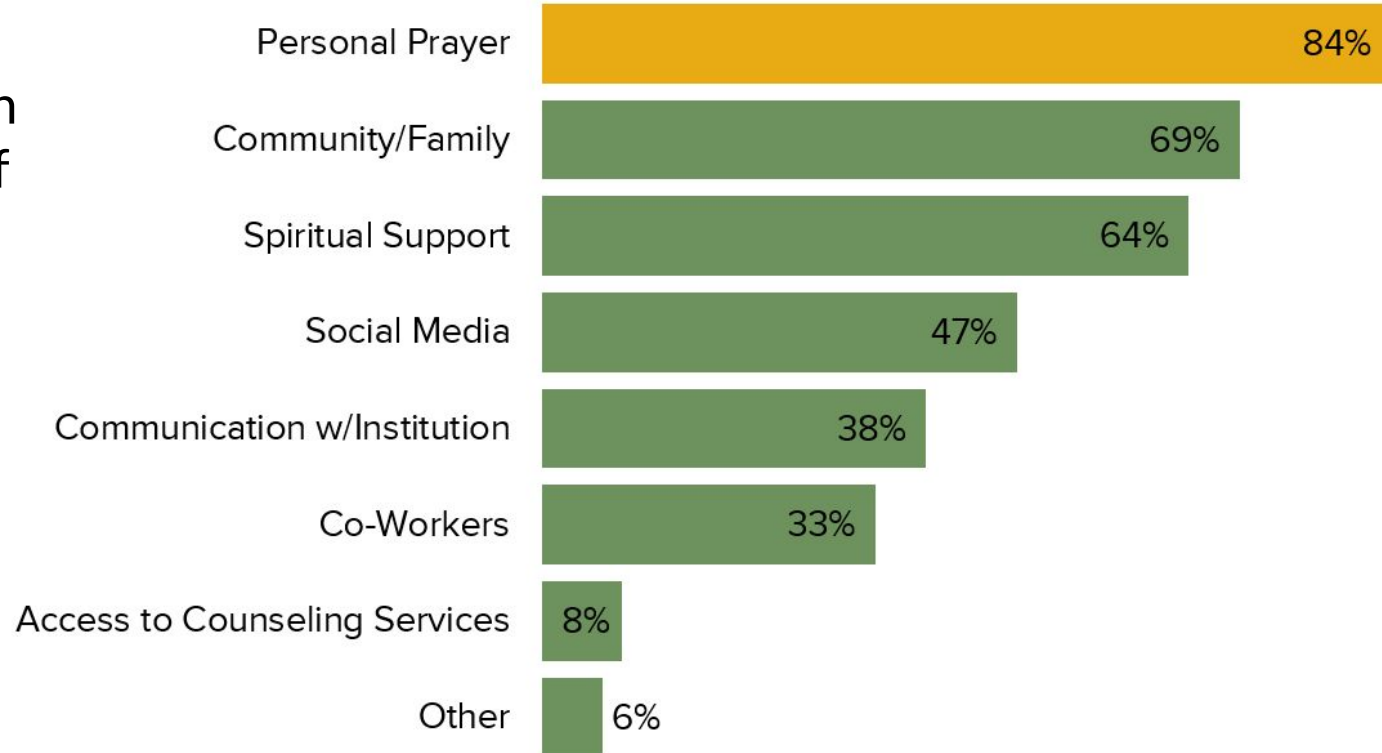


Results on the Hypothesis Testing.

1. H_0 : In crisis management, there is no significant relationship between personality type (extrovert/introvert) and disposition to the impact on stakeholders' ministries/work, emotional experiences, and coping skills.
2. Additional Outcome: There was no relationship between emotional impact and whether one was a religious or lay.

Greatest Support During COVID-19 Pandemic

The most common greatest source of support for participants was **personal prayer** (N=1,222).



Qualitative Results

In your opinion, how can ASEC best support you and your institution/ organization during the COVID-19 pandemic?



Support Themes Overview (N=1,529)

Theme	%
1. Material Support	31%
2. Additional Skills Training	23%
3. Financial Support	15%
4. Prayer & Spiritual Support	14%
5. Continue Offering ASEC Programs	7%
6. Encouragement & Moral Support	5%
7. Increased Communication	5%

Support Priorities & ASEC Relationship

ASEC Relationship	Priority Area
Partner Institution Representatives	Material Support
National Conference Representatives	Material Support
HESA Liaisons	Material Support
ASEC Program Participants	Material Support
ASEC Staff	Increase Communication

Material Support



Medical Supplies

PPE, Sanitizer/Soap,
Thermometers, Ventilators



ICT Supplies

Data Bundles, Laptops



Food Supplies

Getting data for knowing what is happening around you is a problem. We were given some course works to do during this pandemic but because of lack of data, we are unable to do...affording data is still not easy because of the nature of the communities we are coming from.

-Uganda, HESA Participant

Especially where I live, lot of people can not provide food, people are suffering, and dying. Hungry are killing people, because they can not provide for their daily basic food, due to lock down.

-Cameroon, HESA Participant

Additional Skills Training



Mental Health

Coping Skills, Counseling



COVID-19

Prevention, Symptoms, Treatment



Crisis Management

Disaster Relief, Risk Assessment

**Common Suggestions:
Online & Printed Materials**

I think if we can be trained in order to cope with this new reality, so as to help those in danger, it can be helpful.

-Cameroon, SLDI Participant

Provide us with authentic information about the virus since we have lots of information on the media, and also some logistics in case we have cases.

-Ghana, HESA Participant

Financial Support

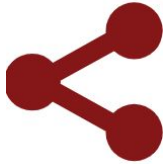
“ I request ASEC to support me financially. Because for these two month all our workers haven't got their salaries due to the temporary close of the schools because of COVID-19 pandemic. As headteacher am worried because of their families and I have no way to assist them.
-Tanzania, SLDI Participant

Prayer & Spiritual Support



“ASEC can support me by joining with me in the networking prayers for God's intervention to heal and to save his people.”
-Nigeria, SLDI & HESA Participant

Increase Communication



Facilitate Sharing
Online Forums



Continuous Updates
Newsletter, Emails



Social Media
COVID-19 Info, Updates

Provide the needed logistics for my work as an Instructor on the SLDI program. Information on developments that will improve the quality of work.

-SLDI Facilitator

By keeping strongly in touch with all country coordinators who will in turn keep links with all religious in their countries.

-Visiting Scholar

Conclusion Limitations, & Recommendations

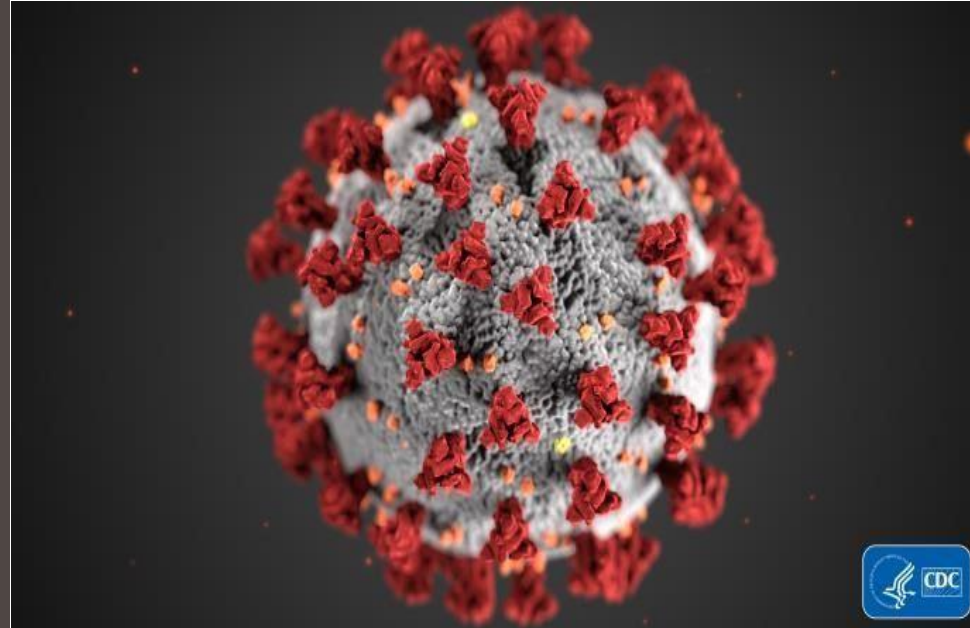


Image sourced online.

Limitations of the Study

- Pandemics whether national/ regional/ global crisis do not always warn ahead of time, no known research tool was readily available to match the needs of this study
- Results are limited to this organizational study.
- Self-reported scores are mostly subjective and could change tomorrow
- Participants were disproportional at only 3% for the lay

Conclusions

- Although Work/ministries had major negative impact,
- ASEC enjoys a strong team of stakeholders, high coping skills & emotional balance.
- ASEC engages in best practices from a grounds-up approach with partners.
- ASEC has a proactive role in stakeholders' engagement.
- Networking and outsourcing.



Future Research

- Conduct a post-COVID 19 survey
- Replicate this study with more lay staff from across the ministries of women religious
- Conduct an in-depth case study with major superiors within ASEC's network



Questions & Comments



Thank you!